

Listening to Constituents

When elected officials listen to the concerns of their constituents they are able to align their legislative priorities with the priorities of their district. There are many avenues to collect, catalogue and categorize the issues that are most important to constituents.

Cost is ranked low (\$), medium (\$\$), and high (\$\$\$). Each may vary depending upon method of implementation and constituency size. Benefits are ranked low (★), medium (★★), and high (★★★).

Resource Type	Description	Cost	Official's Benefit	Constituents' Benefit
Questionnaires	Online (or by mail); Allows constituents to rank priorities and rate effectiveness	\$	★★★	★★★
Office contact information	Email, phone, fax, and address make available for constituents to contact representatives	\$	★★	★★★
Website Polls	Collects quick tallys of constituent priorities	\$	★★★	★★★
Text message polling	Gathers a quick tally of constituent priorities of single issues	\$	★★	★★